

LITERATURE DISTRIBUTION INSTRUCTIONS

1. The purpose of this activity is to educate consumers and the public on issues facing Verizon workers.
2. The purpose is NOT to disrupt the company's business or unduly interfere with employees' work.
3. Approach citizens with leaflets and let them know that you are a Verizon worker concerned about Verizon's treatment of workers, taxpayers, veterans. Being friendly helps. Do not argue with folks who are looking to make a scene.
4. Greet the workers and introduce yourself if asked. They are not the target Offer workers literature. Ask workers who accept literature to read it during breaks, mealtimes or after work.
5. Directly distribute literature only to those willing to accept it. Do not leave literature on shelves, behind merchandise, on the floor or anywhere else in the store's sales area. If you see people drop literature, please pick it up.
6. You have the right to be on public sidewalk. Managers cannot move you from public sidewalk.
7. If the manager persists in requesting that you leave, ask whether they are ordering you to leave the store and why. Remember, in almost every state, it is NOT trespassing unless and until the manager with the appropriate authority orders you to leave the store and you refuse.
8. Violating a company's private no-solicitation or no-distribution policy is NOT trespassing because "no-soliciting/no-distribution" signs are NOT the same as posted "NO TRESPASS" signs. So, if the person merely says you are violating the company's no-soliciting or no-distribution policy, you are NOT trespassing.
9. If you are unsure whether the person possesses the required authority or has issued the appropriate order to leave, you may request verification from a law enforcement officer. However, if the law enforcement officer tells you that you are trespassing and that you will be arrested unless you leave, leave.
10. Do NOT take an arrest.